

Complaint Resolution Contacts by State

State	Agency	Contact Information/Link for Complaint Process
Alabama	Alabama Commission on Higher Education	NC-SARA/Alabama State Portal information: http://www.ache.state.al.us/Content/SARA/AlaPortal.aspx
	Alabama Department of Postsecondary Education	https://www.accs.cc/index.cfm/school-licensure/complaints/
Alaska	Alaska Commission on Postsecondary Education	http://acpe.alaska.gov/ABOUT_US/Consumer_Protection
Arizona	Arizona State Board for Private Postsecondary Education	https://ppse.az.gov/complaint
Arkansas	Arkansas Department of Higher Education	http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/
	Arkansas State Board of Private Career Education	http://www.sbpce.arkansas.gov/complaint-process
California	Bureau for Private Postsecondary Education	http://www.bppe.ca.gov/enforcement/complaint.shtml
Colorado	Colorado Department of Higher Education	http://highered.colorado.gov/Academics/Complaints/default.html
	Division of Private Occupational Schools	http://highered.colorado.gov/DPOS/Students/complaint.html
Connecticut	The Office of Financial and Academic Affairs for Higher Education	http://www.ctohe.org/StudentComplaints.shtml

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Delaware	Delaware Department of Education	Click this link and go to the section titled "Student Concerns" for detailed information from the Delaware Department of Education: https://www.doe.k12.de.us/sara
District of Columbia	Education Licensure Commission	https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints
Florida	Commission for Independent Education – Department of Education	http://www.fldoe.org/policy/cie/file-a-complaint.stml
Georgia	Nonpublic Postsecondary Education Commission	https://gnpec.org/gnpec-authorized-school-complainant-form/
Hawaii	Hawaii Post-Secondary Education Authorization Program	http://cca.hawaii.gov/hpeap/student-complaint-process/
Idaho	Idaho State Board of Education	https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/
Illinois	Illinois Board of Higher Education	http://complaints.ibhe.org/
Indiana	Indiana Department of Workforce Development	http://www.in.gov/dwd/2731.htm
	Indiana Commission on Proprietary Education	http://www.in.gov/che/2744.htm
Iowa	Iowa College Student Aid Commission	https://www.iowacollegeaid.gov/sdrf-start
Kansas	Kansas Board of Regents	https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

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Kentucky	Kentucky Council on Postsecondary Education	http://cpe.ky.gov/campuses/consumer_complaint.html
Louisiana	Louisiana Board of Regents	General: http://www.regents.la.gov/page/StudentComplaints SARA: http://www.regents.la.gov/page/SARAComplaints Proprietary: http://www.regents.la.gov/assets/docs/2014/07/StudentComplaintProcedure.pdf
Maine	Maine Department of Education, Office of Higher Education services	http://www.maine.gov/doe/highered/sara/
Maryland	Maryland Higher Education Commission	http://mhec.maryland.gov/institutions_training/Pages/career/pcc/complaint.aspx
Massachusetts	Massachusetts Division of Professional Licensure Office of Private Occupational School Education	http://www.mass.gov/ocabr/government/oca-agencies/dpl-lp/schools/students/information-for-students.html
	Massachusetts Department of Higher Education	http://www.mass.edu/forstufam/complaints/complaints.asp
Michigan	Michigan Department of Licensing and Regulatory Affairs: Corporations, Securities & Commercial Licensing (CSCL) Bureau	https://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf
Minnesota	Minnesota Office of Higher Education	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	Mississippi Commission on College Accreditation	http://www.mississippi.edu/mcca/student_complaint_process.asp
	Mississippi Community College Board: Office of Proprietary Schools	http://www.sbcjc.cc.ms.us/program/psDefault.aspx

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Missouri	Missouri Department of Higher Education	https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf
Montana	Montana University System	http://www.mus.edu/MUS-statement-of-complaint-process.asp
Nebraska	Nebraska Department of Education, Private Postsecondary Career Schools	https://www.education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf
	Nebraska Coordinating Commission for Postsecondary Education	https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions
Nevada	Nevada System of Higher Education	https://www.nevada.edu/ir/page.php?p=sara
New Hampshire	New Hampshire Department of Education, Division of Higher Education	https://www.education.nh.gov/highered/compliance-allegation.htm
New Jersey	New Jersey Department of Labor and Workforce Development	http://lwd.state.nj.us/labor/lwdhome/coei/teu.html
	Office of the Secretary of Higher Education	http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml
New Mexico	New Mexico Higher Education Department	http://www.hed.state.nm.us/institutions/complaints.aspx
New York	Office of College and University Evaluation	http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html
	New York State Education Department, Adult Career & Continuing Ed Services	http://www.acces.nysed.gov/bpss/student-rights#file

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North Carolina	The University of North Carolina System	https://www.northcarolina.edu/complaints
	The North Carolina Community College System, Office of Proprietary School Services	http://www.nccommunitycolleges.edu/sites/default/files/basic-page-file-uploads/proprietary-schools/complaint_procedures_-_arial.pdf
North Dakota	North Dakota Department of Career and Technical Education	http://www.nd.gov/cte/private-post-inst/docs/NDSBCTE_Student_Complaint_Procedure.pdf
	North Dakota University System	http://www.ndus.edu/system/state-authorization/
Ohio	The Ohio Department of Higher Education	https://www.ohiohighered.org/students/complaints
	Ohio State Board of Career Colleges and Schools	http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx
Oklahoma	Oklahoma State Regents for Higher Education	http://www.okhighered.org/current-college-students/complaints.shtml
	Oklahoma Board of Career and Technology	https://www.okcareertech.org/about/state-agency/policies/policies-and-disclaimers/comments-or-complaints-policy
	State of Oklahoma Board of Private Vocational Schools	http://obpvs.ok.gov/students#studentforms
Oregon	Higher Education Coordinating Commission	http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx
Pennsylvania	Department of Education	http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1

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Puerto Rico	Puerto Rico Council on Education	<i>Puerto Rico Council on Higher Education</i> P.O. Box 1900. San Juan, PR 00910-1900. <i>Puerto Rico Department of Justice</i> P.O. 9020192. San Juan, PR 00902 (website out of service)
Rhode Island	Rhode Island Board of Governors for Higher Education	http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf
South Carolina	South Carolina Commission on Higher Education	http://www.che.sc.gov/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf
South Dakota	South Dakota Board of Regents	https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx
Tennessee	Tennessee Higher Education Commission & Student Assistance Corporation	https://www.tn.gov/thec/topic/transcript-requests-and-institution-complaints
Texas	Texas Workforce Commission	http://www.twc.state.tx.us/jobseekers/career-schools-colleges-students#howToSubmitAComplaintAgainstASchool
	Texas Higher Education Coordinating Board	http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9
Utah	Utah System of Higher Education	https://higheredutah.org/sara/#submit-complaint
Vermont	State of Vermont Agency of Education	http://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf
Virginia	State Council of Higher Education for Virginia	http://www.schev.edu/index/students-and-parents/resources/student-complaints

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Washington	Washington Student Achievement Council	http://www.wsac.wa.gov/student-complaints
	Washington Workforce Training and Education Coordinating Board	http://www.wtb.wa.gov/PCS_Complaints.asp
West Virginia	West Virginia Higher Education Policy Commission	http://www.wvhepc.edu/wp-content/uploads/2014/06/Student-Complaint-Process-revised-3.pdf
	West Virginia Council for Community & Technical College Education	http://wvctcs.org/student-complaints/
Wisconsin	Wisconsin Educational Approval Board	http://eab.state.wi.us/resources/complaint.asp
Wyoming	Wyoming Department of Education	https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf